



# Kenyan Experience Product Approval for Agricultural Index Insurance



10<sup>th</sup> Consultative Forum, Kampala Joseph Owuor 25 March 2017

#### **Background**



- Pilot Index-based Insurance (IBI) products have been sold in Kenya since 2010
- About 7 leading companies are involved in the pilot phase of IBI products
- IRA Kenya is very supportive of the development of pilot IBI products in the Kenyan market
- Kenyan Draft Index-based Insurance Regulations agreed discussed in the stakeholder workshop in 2017
- Pilot products may need to be redesigned once the formal regulations and product approval guidelines come into force. However most features of the current product

### **Proposed Product Approval Guidelines**



- 1. IBI products not to require a prescribed minimum premium
- 2. Submit premiums on file-and-use basis only, one month prior to taking effect
- 3 State eligibility criteria determining insurable interest,
- 4. No waiting or grace period to be allowed for IBI products,
- 5. Sales, cover windows and any exclusions to be clearly specified
- 6. Must specify data sources and back-up sources or method to be used to approximate lost/inaccurate data
- 7. Explain design features included to **minimize basis risk** in an **actuarial report** 
  - Specify how index will be measured and results used to calculate the pay-out
  - Interested 3<sup>rd</sup> party be allowed to receive data and calculate the pay-out themselves
- 8. Policyholders do not need to lodge a claim insurer must provide a notice

#### **Consumer Protection Requirements**



#### Marketing material should explain product and risks

- -Explain that pay-out depends on the value of the index and not the actual loss
- -Explain which risks are covered and which will not be; what index is used to calculate the pay-out and expected frequency of payout
- -Explain the eligibility criteria for buying the policy
- Insurer must specify a complaints resolution process prior to product launch
- Pay-outs must be verified, communicated and paid within 30 days If regulator requires independent validation of index data
- -A service level agreement (SLA) is needed with the independent body
- -Explain how to resolve conflicts over the data, index values and benefits
- -Explain in the SLA the penalties independent body is liable for if it makes mistakes

#### Kilimo Salama Programme (since 2009)



- Key providers
  - Acre Africa (insurance surveyor) (support from Syngenta foundation & GIIF)
  - UAP (insurer)
- Coverage against drought, excess rain and storms (maize, sorghum, coffee, sun -flower, wheat, and potato)
- Rain levels monitored using satellite data and automated weather stations
- Premium: 10% cost of inputs (US\$100) (50% subsidised by input manufacturer)
- Enrolment through MFIs, cooperatives, or agricultural dealers (using mobile phone applications), farmer received SMS when registered
- Claims payment automatically made into farmer's M-PESA account
- Kilimo Salama currently insures over 70'000 farmers, premium income over US\$ 2,100,000, average Loss ratio of 61%



## Thank you

Joseph Owuor
Senior Supervision Officer,
Insurance Regulatory Authority
www.ira.go.ke
jowuor@ira.go.ke
+254 719 047 249