

A2ii Supervisory Needs Assessment

Dear colleagues,

The A2ii currently stands at an important point of looking into its further organisational development and strategic orientation. To this end, we are kindly inviting you to take this A2ii Supervisory Needs Assessment Survey and help shape our workplan and activities for the years to come.

Specifically, we have crafted this survey to better understand:

The strategic priorities of your authority in both the short and medium term and the place of financial inclusion/inclusive insurance in this list of priorities

Your most important capacity building needs, in general and related to inclusive insurance

Whether and how these priority capacity building needs are currently being met

Your perspective on the A2ii's activities

Please plan 20 minutes of your time to complete the survey.

We thank you for engaging with our work.

A2ii Secretariat

Estimados colegas de habla hispana,

Les invitamos a responder a las preguntas de respuesta libre en español si así lo desean.

Muchas gracias.

Chers collègues francophones,

Vous pouvez bien fournir vos réponses dans l'enquête en français si vous le souhaitez.

Merci beaucoup.

* Required

Section 1: Your Background

1. In which IAIS region are you working? *

Mark only one oval.

- Asia and Oceania
- Central, Eastern Europe and Transcaucasia
- Latin America
- Middle East and North Africa
- Offshore and Caribbean Islands
- Sub-Saharan Africa

2. What is the institutional nature of your authority? *

Mark only one oval.

- Department within central bank or monetary authority
- Department within government ministry (for example, Ministry of Finance)
- Autonomous public authority (for example, Financial Services Authority)

3. Which financial sectors are supervised by your authority? (Check all that apply) *

Check all that apply.

- Insurance
- Pensions
- Banking
- Securities

Other: _____

4. Respondent's Position *

5. Respondent's Department *

6. What types of insurance activities are supervised by your authority? (Check all that apply) *

Check all that apply.

- Conventional insurance
- Microinsurance
- Takaful
- Microtakaful
- Offshore insurance
- Reinsurance

Section 2 - Your Authority's Strategic Priorities

7. Which of the following objectives are explicitly included in your mandate (per legal documents such as statutes)? (Check all that apply)

Check all that apply.

- Protect consumers and policyholders of insurance
- Oversee the stability of the insurance sector
- Financial inclusion (explicitly)
- Development of the insurance market
- Other (please specify)

8. Do you have a national financial inclusion strategy in your jurisdiction? *

Mark only one oval.

- Yes
- No
- Don't know

9. If you answered yes above, does your strategy include insurance? *

Mark only one oval.

Yes

No

Don't know

10. When it comes to expanding access to insurance, which excluded groups are you focusing on currently?

11. In relation to these groups, which particular risks are you considering?

12. What are the greatest barriers to expanding access to insurance for these groups in relation to the risks? (Please consider regulatory barriers as well as those on the supply and demand sides.)

13. What do you currently do to promote greater access to insurance? (Check all that apply) *

Check all that apply.

- Adapt solvency and conduct of business regulations
 - Provide market and consumer information
 - Implement dedicated inclusive insurance regulations
 - Introduce special regulatory frameworks for the provision of insurance innovation, e.g. sandboxes
 - Dialogue and advocacy with the insurance sector
 - Organise financial education initiatives/campaigns
 - Partner with stakeholders (government, international organisations) to implement inclusive insurance schemes
 - Work with policymakers to apply premium subsidies, tax incentives and other policy measures
 - Make certain insurance lines compulsory for consumers to purchase/enrol
 - Make certain insurance lines compulsory for insurers to offer
- Other: _____

14. What are you planning to do in the next 1-2 years? (Check all that apply) *

Check all that apply.

- Adapt solvency and conduct of business regulations
 - Implement dedicated inclusive insurance regulations
 - Introduce other new regulatory initiatives e.g. sandboxes
 - Dialogue and advocacy with the insurance sector
 - Organise financial education initiatives/campaigns
 - Partner with stakeholders (government, international organisations) to implement inclusive insurance schemes
 - Work with policymakers to obtain premium subsidies, tax incentives and other policy measures
 - Make certain insurance lines compulsory for consumers to purchase/enrol
 - Make certain insurance lines compulsory for insurers to offer
- Other: _____

15. What major challenges are your authority facing in implementing financial inclusion measures in your jurisdiction?

16. Has your authority already taken action to address these challenges?

Mark only one oval.

Yes

No

17. If yes, which actions?

Section 3: Your Authority's Capacity Development Needs

18. What internal learning needs should be met before your authority can address these challenges? (Please consider needs in terms of skills and topics, among others.)

19. Do you have a budget for staff training? *

Mark only one oval.

Yes

No

20. Please describe how it is allocated (consider allocation by priority topic or preferred provider, among others).

21. Could this budget be used for financial inclusion topics?

Mark only one oval.

Yes

No

22. What is the average annual amount of budget available for external training at your authority?

Mark only one oval.

\$0 - \$25,000

\$25,001 - \$50,000

\$50,001 - \$200,000

Over \$200,000

23. Would your authority be willing to pay for training provided by the A2ii in the future? *

Mark only one oval.

- Yes
- No
- Maybe

24. If Maybe, please provide circumstances under which your authority would be willing to pay for A2ii training.

Section 4: Your Perspectives on A2ii Activities

25. Ranking A2ii activities: Thinking of the A2ii activities you have experience with, please select the top 3 BEST or MOST USEFUL activities in 2021. (If no experience with an activity, please select the first column, if an activity is not in the top three, select the second column.) *

Mark only one oval per row.

	I don't have experience with this activity	No Rank	1st Choice	2nd Choice	3rd Choice
Inclusive insurance innovation lab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A2ii-IAIS Supervisory and public dialogues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regional High-Level Supervisory Roundtables (SSA, Latin America, Asia)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regional workshops and dialogues (e.g. AITRI-A2ii-IAIS Workshop on Leveraging Technology for Better Supervision, A2ii-ASSAL SDG dialogue, CEET regional meeting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Inclusive Insurance Training for insurance supervisors (in partnership with Toronto Center)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Capacity Building for Insurance Supervisors – Leveraging Actuarial Skills (in partnership with the IAA)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IAIS Financial Inclusion Forum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Research-based publications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online module on	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Connect.a2ii:
Supervision of climate-
related risks in the
insurance sector

ICP Self-Assessment
Tool (SAT tool)

Key Performance
Indicator project: KPI
Lexicon and
Handbooks

Inclusive Insurance
Regulations Map

26. What is the unique value that the A2ii provides to your institution that is currently not provided by the IAIS? *

27. If you had to choose, what one thing would you want the A2ii to focus on? *

Mark only one oval.

- Create knowledge on emerging topics in financial inclusion
- Provide training on inclusive insurance regulation
- Address EMDE supervisors' training needs beyond financial inclusion
- Provide a platform for peer exchange on financial inclusion topics
- Provide technical support to individual supervisors on financial inclusion questions
- Amplify the voice of EMDE supervisors within the IAIS
- Bring in a financial inclusion perspective into IAIS processes and guidance materials
- Other (please specify in next question)

28. Please specify

29. Thinking beyond 2025, should the A2ii keep its focus on financial inclusion? *

Mark only one oval.

Yes

No

30. If no, how would you like to see it changing?

31. Would you be open to participating in a follow-up interview with A2ii to explore your responses in more detail? *

Mark only one oval.

Yes

No

32. If yes, please provide your email address. Thank you.

Thank you for participating in our survey. Your feedback will contribute to us serving you better.

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