
Programme

14th Consultative Forum on microinsurance regulation
 for insurance supervisory authorities, insurance practitioners and policymakers

“InsurTech: rising to the regulatory challenge”

24 October 2018

Madero Walk, Puerto Madero, Buenos Aires, Argentina

24 October 2018 | 09:00 – 17:15

Time	Topic
08:30 - 09:00	Registration
09:00 - 09:30	Welcome remarks <ul style="list-style-type: none"> - Andrea Keenan, AM Best and Vice-Chair of the Board of the Microinsurance Network - Natalia Escobar, International Association of Insurance Supervisors (IAIS) - Ignacio Federici, Superintendencia de Seguros de la Nación (SSN) - ASSAL (tbd) <p>“Snapshot on Asian and African markets: Insights from Consultative Fora in Sri Lanka and Ghana” (video)</p>
9:30 - 10:30	Session 1: “How current technological innovations in insurance address the needs of emerging customers” <p>In this session we will learn about InsurTech applications that have emerged around the world and explore what benefits these bring to consumers and how technology can help to overcome the challenges of microinsurance.</p> <p><u>Moderator:</u> Andrea Camargo, Chief Strategy Officer, MiCRO</p> <p><u>Speakers/experts:</u></p> <ul style="list-style-type: none"> - Carlos Alejandro Belloni, digital transformation consultant and former COO Zurich Latin America - Alex Korner, Head of Insurance Products at Banco Santander and Chairman of Business Intelligence Committee at CNSeg <p><u>Discussants:</u></p> <ul style="list-style-type: none"> - María José Gutiérrez Sánchez, Intendencia de Seguros/Superintendencia de Bancos y de Otras Instituciones Financieras (SIBOIF), Nicaragua - María Claudia Frígola Lacognata, Superintendencia de Seguros/Banco Central de Paraguay, Paraguay
10:30 - 11:00	Coffee break
11:00 - 12:30	Session 2 (group work): <p>Participants are invited to discuss in small groups how innovations presented in the previous session would fare in their regulatory environment. What hurdles would need to be overcome? What benefits, but also what risks, do InsurTech applications present to consumers in different markets?</p>

	<p>Structured discussion – feedback to plenary.</p> <p><u>Facilitator:</u> Andrea Camargo, Chief Strategy Officer, MICRO</p>
12:30 - 14:00	Lunch
14:00 – 15:30	<p>Session 3: “Regulator-led innovation activities”</p> <p>This session aims to provide in-depth learning about how InsurTech activities are regulated in different countries and regions. How have insurance supervisors gone about promoting innovation in their markets? What lessons have been learned? What would they do differently with the benefit of hindsight?</p> <p><u>Moderator:</u> Andrea Keenan, AM Best</p> <p><u>Speakers/experts:</u></p> <ul style="list-style-type: none"> - Ekrem M. Sarper, National Association of Insurance Commissioners (NAIC), U.S. - Carlos Gonçalves de Almeida, Superintendência de Seguros Privados (SUSEP), Brazil <p><u>Discussants:</u></p> <ul style="list-style-type: none"> - Pedro Henrique Fernandes Pinheiro, Confederação Nacional das Empresas de Seguros Gerais, Previdência Privada e Vida, Saúde Suplementar e Capitalização (CNseg), Brazil
15:30 - 16:00	Coffee break
16:00 - 17:00	<p>Session 4 (group exercise): “Regulating for innovation” workshop</p> <p>In this practical session, participants will explore in detail the framework conditions that need to be in place to support the implementation of technological innovation in insurance initiatives. Discussions will cover the various supervisory approaches available to regulators wishing to promote InsurTech innovation, with industry representatives and regulators learning from each other’s insights and experience.</p> <p><u>Facilitator:</u> Stefanie Zinsmeyer (A2ii)</p>
17:00 – 17:15	<p>Closing remarks</p> <p>Regina Simões, Regional Coordinator for Latin America, A2ii</p>